



Army Institute of Management
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0037/AIM/IT / 25-26

09 Dec 2025

Subject: Call for Quotation for Annual Maintenance Contract (AMC) of WiFi and CCTV Network of boys & Girls Hostel, Amenity Block , Residential Block and Outdoor CCTV.

Sealed quotations are invited from reputed, experienced, and competent service providers/firms for entering into an Annual Maintenance Contract (AMC) for the Wi-Fi and CCTV networks installed at the above locations at the Army Institute of Management, Kolkata, as per the details given below. The Wi-Fi network comprises approximately 106 Netgear dual-band, controller-based access points and 48 Digisol access points installed in the aforementioned areas. The CCTV network consists of approximately 90 CP Plus cameras installed across the hostels, amenity block, and residential areas. In addition, the outdoor CCTV system comprises 22 HIK Vision cameras.

The Entire Network Contents the following items which will be under AMC :

1. Layer III PoE Switches (24port) with OFC Module : 3 Nos.
2. Layer II PoE Switches (24port) : 11 Nos.
3. 8 port PoE Gig switches for outdoor CCTV : 8 Nos.
4. NVR 64 Channel CP Plus : 2 nos
5. NVR Hik Vision 32 Channel : 1 no.
6. All Cabling of WiFi and CCTV Network. (CAT 6 & OFC)

Scope of Work :

1. WiFi Network AMC

- I. Maintenance of switches, access points, racks, cabling, and related network devices.
- II. If access points got defective stand by need to be provided by the vendor till the time of new procurement.
- III. Configuration, troubleshooting, and performance optimization of wifi & CCTV.
- IV. Breakdown support and preventive maintenance.
- V. On-site support within 24 hrs.



- VI. Replacement of faulty switches, network cables (OFC / CAT 6) if required. (excluded consumables)

2. CCTV System AMC

- I. Maintenance of all CCTV cameras, NVR, power supply, cabling, and display units.
- II. Regular health check and cleaning of cameras.
- III. Rectification of faults including camera shifting/replacement/ Camera view adjustment (procurement of camera is part of AIMK but installation of new cameras are scope of AMC if required (other consumables i.e screw, I/O boxes, excluded).
- IV. Quarterly preventive maintenance.

3. Switches & NVR

All network switches, NVRs, and network cabling, including OFC, shall form an integral part of the AMC. Any defective component must be rectified or replaced within 72 hours of reporting.

AMC Period

- The AMC shall be valid for **one (01) year** from the date of award of contract.

Eligibility Criteria

- I. The firm must have at least **3 years of experience** in similar work.
- II. GST registration is mandatory.
- III. Trade License , PAN card , GST registration to be enclosed with the quotation.

Quotation Format / details

The quotation should include:

- I. Total AMC cost (inclusive of all taxes)
- II. Breakdown of WiFi AMC and CCTV AMC separately
- III. Response time for breakdown calls
- IV. Number of preventive maintenance visits per year
- V. Payment terms
- VI. Validity of quotation (minimum 60 days)



Submission of the Quotation

Quotation should be submitted in a sealed envelope clearly superscribed as:
"QUOTATION FOR AMC OF WIFI AND CCTV NETWORK OF HOSTELS, AMENITY
BLOCK, RESIDENTIAL BLOCK AND OUTDOOR CCTV"

Addressed to:

The Presiding Officer

ARMY INSTITUTE OF MANAGEMENT, KOLKATA

PLOT NO : III , ACTION AREA : III, NEW TOWN , KOLKATA – 700 160.

Last date and time of submission: 27 Dec 2025 within 1400hrs.

Terms & Conditions

- I. The institution reserves the right to accept or reject any or all quotations without assigning any reason.
- II. AMC charges shall be payable after satisfactory service as per agreed terms.
- III. No additional charges will be paid beyond the approved AMC value.
- IV. All disputes shall be subject to **Kolkata** jurisdiction only.

For any technical clarification, the interested firms may contact:

1. Sanjoy Bose

Network & System Admin

8617287506

2. Nk Chittaranjan Bandyopadhyay (Retd)

IT Lab Asst.

9851234528

Please visit AIMK Rajarhat campus for calculating the exact BOQ of the materials, after proper checking quote your best price for the above AMC.



Kausik Chakraborty

(Prof Dr. Kausik Chakraborty)
Presiding Officer